



## Cottage booking Terms and Conditions

By booking Nantwen you agree to and are bound by these terms and conditions

Please arrive at 4pm and depart Nantwen by 10:30am. Arrival and Departure times are flexible so please discuss this with us at the time of booking.

Pets are only allowed at Nantwen by negotiation. Please discuss this at the time of booking. If you are bringing a dog, please ensure that they are kept on a lead when outside, that they are kept off the furniture and that you are responsible for tidying up after them.

If you require additional items such as a cot then please let us know at the time of booking.

We expect all guests to behave in an appropriate manner. We reserve the right to ask guests to leave immediately if we consider them to be behaving in an inappropriate manner. If we have to ask you to leave because of your behaviour or you decide you do not want to stay for the duration of your reservation we will treat this as a cancellation.

Whilst we understand accidents may happen please do take care and let us know if anything becomes broken or damaged so that we can rectify it in good time and discuss it with you. If extensive damage occurs the cost of replacement or repair will be billed to you after your stay, and will need to be paid within seven days.

Nantwen reserves the right to charge for any extra person(s) who may arrive that increases the capacity beyond the figure agreed upon at the time of booking.

A payment of 50% is payable to secure your dates. We will then hold your dates for a maximum of 5 working days until payment is cleared. The remaining balance **must be paid** 8 weeks prior to your visit otherwise the date(s) will be released. We are unable to offer a refund within the 8 week window unless we can rebook your dates. Should you wish to cancel your stay then we will endeavour to rebook your dates. If this is possible then you will receive a full refund minus an administration fee of £50.

Should you wish to change the dates of your stay then this may be possible prior to 8 weeks before your stay and will be subject to an administration charge of £50.

We are not liable for any damage incurred to persons or property. We recommend you take out holiday insurance, to cover such eventualities including cancellation of your holiday and personal accident.

Nantwen is a strictly no smoking property.

Please note we do not store your contact details longer than is necessary for us and we do not send out additional marketing other than what you request receiving. If you would like to be added to our mailing list for events, courses and concerts then please drop us a line and we can keep you informed.

(“We” and “Us” represents the owners of Nantwen or their designated person)

NANTWEN, PEMBROKESHIRE, SA41 3XG

[WWW.NANTWEN.CO.UK](http://WWW.NANTWEN.CO.UK)

+44 (0)1239821139

[INFO@NANTWEN.CO.UK](mailto:INFO@NANTWEN.CO.UK)